



Clip 'n Climb Leeds

ONLINE BOOKING TERMS & ACKNOWLEDGEMENT OF RISK

LEG-007A | Version 2 – October 2026 | Applies to online bookings

Please read before booking. This is a concise summary of important booking conditions and the climbing safety acknowledgement. The full LEG-004 Terms & Conditions of Booking also apply and must be made available to you before you confirm your booking.

BOOKING, PAYMENT AND CHANGES

- ♥ Bookings are subject to availability and confirmation. Check your chosen venue, date, time, session and number of participants before paying.
- ♥ Standard climbing sessions: If you cancel at least 48 hours before your booking, we can offer a refund or move your booking to another date. Cancellations made with less than 48 hours' notice will not normally be eligible for a refund, except where required by law.
- ♥ Party bookings: the deposit is non-refundable if the party is cancelled within 35 days of the booked date. Final numbers are due at least 7 days before the party; reductions within that period are not normally permitted. Package minimum numbers and other party terms apply.
- ♥ Group, school, corporate, private-hire, promotional and gift-card bookings have additional conditions in the full Terms & Conditions. Please check the relevant section before booking.
- ♥ Arrive in time for the mandatory briefing. Late arrival may reduce your climbing time. Any amendments, refunds or credits are subject to the full Terms & Conditions and applicable statutory rights.

UNDERSTANDING THE RISKS

Climbing and associated activities involve inherent risks, including slips, trips, falls, collisions, bumps, bruises, strains and sprains. More serious injuries can occur. Risks cannot be completely eliminated, even when safety systems and supervision are in place. Every climber must attend the mandatory safety briefing and follow staff instructions.

ESSENTIAL CLIMBING SAFETY RULES

- ♥ Never climb unless correctly attached to an Auto-Belay using the BelayMate.
- ♥ Do not stand or walk on coloured warning mats or in marked fall zones; do not pull down on the Auto-Belay rope.
- ♥ Follow the Rules for Climbers, the safety briefing and all instructions from Clip 'n Climb Leeds staff. Never deliberately misuse climbing or safety equipment.
- ♥ Remove jewellery, tie back long hair and wear closed-toe footwear. Cropped tops, shorts above fingertip level, flip-flops, sandals and climbing shoes are unsuitable.

AGE, SUPERVISION AND PARTICIPATION

- ♥ General climbing sessions are normally for ages 4+. Children aged 2½ to 4 may participate under the applicable arrangements with a non-climbing adult accompanying them. Under-2½s may not enter the arena.
- ♥ Children aged 13 and under must have a parent or responsible adult guardian in the building; organised sessions may have agreed group supervision arrangements.
- ♥ Maximum participant weight: 22 stone / 150 kg. Customers who are pregnant may not climb or enter the arena.

HEALTH, ACCESSIBILITY AND INDIVIDUAL NEEDS

Participants (or their responsible adult) must consider whether they are fit to take part. Tell our team about injuries, medical conditions, disabilities or other circumstances that may affect safe participation or require support. If unsure, seek medical advice before participating. Contact us in advance if you may need adjustments, assistance or specialist equipment; we will make reasonable efforts to facilitate safe participation.

OTHER IMPORTANT CONDITIONS

Our full Terms & Conditions also cover food and drink, allergies, conduct, photography, personal belongings, vouchers, cancellations by the centre, complaints, data protection and liability. Nothing in this acknowledgement limits statutory rights or excludes liability where exclusion is unlawful.

YOUR ACKNOWLEDGEMENT WHEN BOOKING ONLINE

By selecting the booking acceptance checkbox and completing the booking, I confirm that:

- ♥ I have been given access to, and agree to, the full Terms & Conditions of Booking, including the conditions relevant to my booking.
- ♥ I have read and understood this Acknowledgement of Risk and the essential participation and safety requirements.
- ♥ I will follow the mandatory briefing and staff instructions and ensure children for whom I am responsible do so.
- ♥ I will provide relevant safety information and, when booking for others, share booking and safety information with them and, where applicable, their parents or guardians.

Acceptance is recorded against the booking. It does not replace the mandatory safety briefing.

Full terms: LEG-004 – Terms & Conditions of Booking. The booking page must provide a working link to the full terms before customers accept this document.

Clip 'n Climb Leeds Ltd | Unit 3, Tristram Centre, Brown Lane West, Leeds LS12 6BF | hello.leeds@clipnclimb.co.uk
| 0113 245 8723